# SINWELL

# Oasys

# Rethinking Event Traffic: Modern Crowd Simulation

# **Introductions & Housekeeping**

**Yes** - this program is being recorded

Yes - we encourage Q&A



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#### **About SimWell**

- International Decision Intelligence Company
- Specific Expertise in:
  - Simulation
  - Optimization
  - Digital Twins
- Reseller for MassMotion
- Available for both Model Building & Updating



### Agenda

- A simple walk through of a 2019 crowd model
- What drives the model?
- How have crowds changed?
- The same building, rebuilt for 2025 crowds



### **2019 Model Assumptions**

- 1600 guests split over 3 levels of seating
- 3 ticket checkpoints at entrance: 5 seconds on average
- At intermission: 44% restroom, 36% bar, 20% stay put



Let's see it in MassMotion!



# What's driving the 2019 Model?

- Wrote Pedestrian Planning and Design (1971; revised 1987).
- Defined comfort as the freedom to walk at your normal speed, pass slower pedestrians, and avoid conflicts.
- "Human body ellipse": each person's moving footprint effectively narrows usable width; designers reduce measured widths by ~12-18 inches per side to reflect buffers.



John J. Fruin, Phd.D. 1928-2025





# What's driving the 2019 Model?

- Fundamental relationships: as density rises, speed falls and flow peaks then collapses.
- Side bias: in right-hand-traffic cultures pedestrians tend to keep right; the bias flips in left-hand-traffic countries.
- The MassMotion agent model is calibrated against Fruin's Level-of-Service.



John J. Fruin, Phd.D. 1928-2025





# A Lot Has Changed Since 1971









#### Cellphones



- 1971 penetration: 0%, 2025 penetration:98%
- Pedestrians are now 10-13% slower and make more deviations and quick "course directions"
- Higher likelihood of trips, falls & stumbles
   which impact you and those around you



# **Security Stations**



- Event security is now a \$12B industry (similar to the global game streaming business)
- Security decreases throughput by 50-80%
- Highly contextual, depending on "how" it's done: turnstyles, Al, clear bags, etc.



#### Rideshare



- Public transit no longer the driver it was, particularly post-event
- Pedestrians decrease their speed 5-10%
   more in rideshare zones
- Curb choreography > parking capacity



### **WWFD? What Would Fruin Do?**







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# **2025 Model Assumptions**

- 1600 guests split over 3 levels of seating
- 3 ticket checkpoints at entrance:
  - Security considered: 10 seconds on average, instead of 5
- At intermission: 44% restroom, 36% bar, 20% stay put
- Slower walking because of cell phones :
  - 30% of guests walk at 45% of normal speed
- Rideshare added: 20% of guests
  - They wait 5 minutes on average, before exiting building
- Timeline unchanged: arrival/concert/intermission

Let's see it in MassMotion!



#### **Takeaways**

- Remember: a model is only as good as what goes in it
- How you handle security will have a direct impact on traffic
- Slower traffic requires better planning, but it also opens up opportunities:
  - Promote future events
  - Sell more merchandise
- Seeing real-world changes in action helps venues make better, data-driven decisions
  - Model animation provides valuable intuitive insight
  - Simulation output files and charts indicate key metrics for analysis





# Thank You/Q&A



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